



New options and flexibility for High Speed Internet

Northwestel recently launched new High Speed Internet services and options for customers in B.C., Yukon and Northwest Territories. New services are available for both residential and business customers, offering varying download and upload speeds, usage caps and pricing. Now you can choose the service and options that best suit your unique needs.

Concerned about security? Both business and residential High Speed customers now also have the option of choosing Managed Firewall service. With Managed Firewall, Northwestel's team of network security specialists monitor

Internet traffic and help secure your confidential data and protect your computer from Internet intruders, viruses and hackers.

Business and residential customers can choose the option of fixed IP addresses with most of Northwestel's High Speed services.

To see which Internet services are available in your community or to sign up for our new offerings, visit www.nwtel.ca.

helpful hints

Bookmark it—support.nwtel.ca

Northwestel has just launched a new **Help & Support** website, providing you with a range of hints and troubleshooting advice around the clock. The site offers advice and support for both personal and business users in the areas of High Speed Internet, Dialup Internet, and Security and Networking.

Users can visit the Help & Support site directly by typing in the URL support.nwtel.ca or by going to www.nwtel.ca and clicking "Help & Support" under the Online Services section of the home page.

heads up

Do-it-yourself High Speed installation

Installing High Speed Internet service just got a lot more convenient—and cheaper! New Northwestel High Speed customers now have the option of installing their service at home with the new *Quickstart Installation Kit*. The new kit costs less than a professional installation and allows you to do the installation when it's convenient for you. You can also easily move your computer to any location within your home where there is a phone jack.

Once ordered, your *Quickstart Installation Kit* is sent by Xpresspost arriving in approximately 1-3 days. The kit comes complete with detailed and easy to follow instructions including a troubleshooting and reference guide.

To order your *Quickstart Installation Kit*, visit our website at www.nwtel.ca or call 811.

in your community

Northwestel recently donated a collection of telecommunications equipment to furnish the new Telecommunications Exhibit at the Fort Nelson Historical Society Museum. The exhibit tells the story of the history of Fort Nelson, the development of the Alaska Highway along with Northwestel's emergence as a provider of

telecommunications to the north. The rapidly-evolving nature of the development of telecommunications in the north is evident in the exhibit which includes pieces such as switchboards that were used by community operators to manually connect telephone calls, a snowcat used for transporting people across deep snow and telex machines.

Northwestel invests over \$350,000 each year in community events and activities across the north. Some of our other recent sponsorships and donations include:

- Salvation Army
- United Way
- End of the Road Music Festival – Inuvik
- Native Women's Association of the N.W.T.
- Delta Daze - Inuvik
- 10th Annual Petitot Gathering – Fort Nelson





Five tips for safe online shopping this season

1. Shop with businesses you know

Look for the physical address of the business and telephone number to contact the seller offline. Beware of sites that do not divulge this information.

2. Look for seals of approval

Look for seals of approval from third parties such as BBB Online, WebTrust or the Canadian Marketing Association.

3. Check for security cues

Look for an icon, often a lock, at the bottom of your web browser's window, which should be in the locked position to

indicate that the site is secure. Also, ensure that the website address begins with **https://** – the **s** indicates that the site is secure.

4. Know what you're paying

Understand the final price of your order, including any added shipping or handling charges and familiarize yourself with the vendor's warranty and return policies.

5. Keep a record

Keep records of your online transactions and monitor your bank and credit card statements to check for any errors or unauthorized charges.

customer contest

Enter for a chance to win Northwestel prepaid phone cards valued at \$50!

Submit your solution by January 20th to:

Link Customer Contest, P.O. Box 2727, Whitehorse, YT Y1A 4Y4

Toll-free fax: 867-668-5706

Email: link@nwtel.ca

(include community and phone number)

Winners will be announced in the March 2006 issue of Link.

Congratulations to last issue's winners:

Glen Ekhiöhina, **Kugluktuk, Nunavut**

Jeanne Yurris, **Yellowknife, Northwest Territories**

Pamela Harbord, **Whitehorse, Yukon**

Name (please print clearly)

Address

Town or city

Postal Code

Daytime telephone

Holiday Songs with the word "Christmas" in the title

Unscramble the tiles to rebuild the title of each song.

1

OLL	HRI	OLL	Y	CA	H	STM	Y	J	AS

2

WAN	MAS	T	F	ALL	IST	CHR	I	OR

3

R	CL	BAS	HRI	I'L	STM	E	H	FO	OME

4

TW	RIS	THE	OF	AYS	E	D	CH	TMA	S	ELV

5

STM	HRI	A	M	ERR	Y	C	WIS	WE	AS	OU	H	Y

(One entry per household, please. Northwestel employees and their families are not eligible.)

recipe

Christmas morning time-saver

- 16 slices white or whole wheat bread, crusts removed
- Slices of back bacon or ham, cooked
- Slices of sharp cheddar cheese or 1 ½ cups shredded
- 6 eggs
- ½ tsp pepper
- ½ to 1 tsp dry mustard
- ¼ cup minced onion

- ¼ cup finely chopped green pepper
- 1 to 2 tsp Worcestershire sauce
- 3 cups milk
- dash Tabasco sauce
- Topping: ¼ lb. butter (½ cup) and ½ to ¾ cup of crushed Special "K" or Cornflakes cereal.

In 9"x13" baking dish greased with butter, lay out 8 pieces of bread to completely cover the bottom of the dish. Cover bread with cooked and thinly sliced back bacon or ham. Top the meat

with sliced or shredded cheese. Cover cheese with remaining slices of bread. In a bowl, beat eggs. Add pepper, mustard, onion, green pepper, Worcestershire, milk and Tabasco. Pour egg mixture over bread, cover and refrigerate overnight. In the morning, melt butter and pour over top. Cover with crushed cereal. Bake at 350°F uncovered for 1 hour placing cookie sheet on rack below in case of drips. Let sit 5 minutes before serving. Serves 8. The leftovers are great, but the recipe can be cut in half, if desired.

contributed by Ron MacEachern,
Manager NOCC / NMAC, Yellowknife

Contact us at: Northwestel Link, P.O. Box 2727 Whitehorse, YT Y1A 4Y4

Toll-free fax: 867-668-6285 Email: link@nwtel.ca Website: www.nwtel.ca

For information on our products and services, call 811 or visit our website.