



December 2007

Link

a newsletter for Northwestel customers



Proud Sponsor



BUSINESS SOLUTIONS:

Northwestel offers the services, equipment and expertise to create a customized solution to meet your needs.

MS™ Hosted Exchange:

Northwestel's Microsoft Hosted Exchange service offers a complete communication solution that enables you to increase your productivity through data sharing, group scheduling and the ability to remotely access email as well as company files.

Hosted Exchange for BlackBerry®:

Bundling BlackBerry® Mobile Service with Northwestel Hosted Microsoft Exchange service will allow you to send and receive email from BlackBerry® wireless devices.

Blackberry® functionality is available in Whitehorse, Yukon and Yellowknife, Northwest Territories.

Web Hosting:

Web Hosting gives you an opportunity to create a professional

business presence online. You can create your website in 3 easy steps using our EasySiteWizard. With Managed Firewall we can make sure the right information gets through and the rest is kept out.

Video Conferencing:

Northwestel offers state of the art public **video conference** facilities and equipment, as well as room coordinators to help plan, prepare and facilitate your video conference. Our public video conference rooms comfortably accommodate groups of up to ten people, and are equipped with all the amenities necessary for your meeting.

For more information, contact our Business Solutions Team at:

1-888-423-2333

www.nwtel.ca/prodpak

Supersize your calling

features while reducing your workload

Call Forwarding:

On the move? Call Forwarding allows you to automatically re-direct incoming calls to a different phone number.

Call Display:

Want to see who's calling? Call Display allows you to see the number of the caller before you answer the phone.

Voice Mail:

Never miss another message! Voice Mail allows you to leave and receive messages when you are on or away from the phone.

FREE FOR 30

Think you might like a Calling Feature, but you're not sure? We offer a free 30-day trial on all features so you can try them out risk-free!

For more **Calling Features** options go to:

www.nwtel.ca

convenient payment options

We have the following convenient payment options for you to choose from:



Internet & Telephone Banking



Pre-Authorized Credit Card Payments



Bank ATM Machines



Bank Tellers



Mail

If you wish to pay your bill by credit card, or have any other inquiries please contact our customer care centre at 1-888-423-2333 and our agents will be glad to assist you.

in your community

It's wintertime and for many Canadians, that means hockey season!

At Northwestel, we're proud to do our part for the great Canadian game by sponsoring minor hockey teams such as Northwestel's Novice Fury team in Fort Nelson, British Columbia, which we've supported for a number of years.



FORT NELSON NOVICE FURY

We also encourage skills development and other hockey activities right across the North by sponsoring events such as the Bell Summit Hockey School in Whitehorse, Yukon the First Nations Cup Hockey Tournament in Yellowknife, Northwest Territories and the Nunavut Stars Summer Hockey Camp in Iqaluit, Nunavut.

Other recent events and activities across our operating area that we are proud to support include:

Hamlet anniversary celebrations – Arviat & Coral Harbour

End of the Road Music Festival – Inuvik

Northern Arts & Cultural Centre – Yellowknife

Stanton Territorial Hospital Foundation – NWT

Yukon Hospital Foundation

Yukon Arts Centre

Whistling Bones Indigenous Arts Festival – Fort Nelson

new products and services

Northwestel Cable Improving Whitehorse Service:

On September 1st, Northwestel Cable completed the purchase of Northern Television Systems (WHTV) from the Hougen Group of Companies.

Northwestel Cable is working on a major upgrade to the cable television network in Whitehorse to improve service to its customers. This upgrade is worth approximately \$1 million and is designed to improve picture quality, Internet performance and allow for the launch of new High Definition channels.

Once the upgrade is complete, Northwestel Cable customers in Whitehorse will have access to packages that will incorporate more than 20 channels of High Definition programming, more than 300 television channels, over 70 stations of commercial free music and radio, and 15 channels of pay-per-view movies

and sporting events.

With the change in company ownership, the name WHTV will be phased out over time. Customers will gradually see the name Northwestel Cable replacing WHTV on all correspondence, billing, signage and the corporate website.

Northwestel Cable provides cable television, digital cable, pay-per-view, high definition television, and high-speed Internet services to residential and business customers in Yellowknife and Norman Wells, Northwest Territories, Fort Nelson, British Columbia, High Level, Alberta and Whitehorse, Yukon. The company also provides satellite Internet under the NetKaster brand to rural communities across the Northwest Territories, Nunavut and Alberta.

customer contest

Enter to win a Northwestel prepaid phone card valued at \$50!

Submit your solution by January 19th, 2007, to:

Link Customer Contest, P.O. Box 2727, Whitehorse, YT, Y1A 4Y4

Toll-free fax: 867-668-5706

Email: link@nwtel.ca (include community and phone number)

Winners will be announced in the March 2008 issue of *Link*.

Congratulations to last issue's winners: Kevin Tatsumi, **Whitehorse, YT**, Samson Aliyak, **Rankin Inlet, Nunavut** and Rhonda Loomes, **Yellowknife, NT**.

Name (please print clearly) _____

Address _____ Town or city _____

Postal code _____ Daytime telephone _____

(One entry per household, please. Northwestel employees and their families are not eligible.)

January Contest

The ten best things about winter!

S	N	O	W	M	A	N	C	M	N
L	H	O	A	R	F	R	O	S	T
E	O	L	R	U	X	Q	C	P	L
D	L	J	M	S	R	L	O	B	C
D	I	O	S	K	U	O	A	V	A
I	D	B	O	N	F	I	R	E	S
N	A	I	C	T	V	S	T	A	W
G	Y	S	K	A	T	I	N	G	E
B	S	D	S	I	G	L	O	O	S

1. _ _ _ _ _
2. _ _ _ _ _
3. _ _ _ _
4. _ _ _ _ _
5. _ _ _ _ _
6. _ _ _ _ _
7. _ _ _ _ _
8. _ _ _ _ _
9. _ _ _ _ _
10. _ _ _ _ _

recipe

Orange Mocha Crinkles

by Leah Verishine

Ingredients

- 2 cups granulated sugar
- 1/2 cups vegetable oil
- 4 squares unsweetened chocolate, melted
- 1/2 tsp grated orange peel
- 1/2 tsp orange extract
- 1 Tbsp instant coffee
- 1 Tbsp hot water
- 4 eggs
- 3 cups flour

- 2 tsp baking powder
- 1/4 tsp salt
- powdered sugar

Mix granulated sugar, oil, melted chocolate, peel and orange extract. Mix coffee and water; add to sugar mixture. Add eggs one at a time. Add flour, baking powder and salt. Refrigerate overnight, covered with plastic.

Shape into 1 inch balls. Roll in powdered sugar. Bake 12 to 15 minutes in 350 degree oven. Cool completely.



Contact us at: Northwestel Link, P.O. Box 2727, Whitehorse, YT Y1A 4Y4
 Toll-free fax: 867-668-5706 Email: link@nwtel.ca Website: www.nwtel.ca
 For information on our products and services, call 1-888-423-2333 or visit our website.