

Fall brings the return of your favourite TV Shows!

Make some time for walking amongst the colorful leaves, picking out the perfect pumpkin and tuning into the Fall Season Premieres.

Read more about new products and services in this newsletter, or stop by one of our retail stores (in Yellowknife, Whitehorse, High Level and Fort Nelson) when you have a chance.

For more information, you can also visit our website at nwtel.ca or call us at 1-888-423-2333.

Webcare

With Webcare you can view or print your statements online, view billed and unbilled usage as well as view your payment history. Within Webcare you can select an option to stop receiving your paper bill in the mail. Signing up for your online account is safe, easy, and free.

For more information, please contact Latitude Wireless customer care at **1-866-803-2365**, or Northwestel Mobility customer care at **1-888-423-2333**.

F-Secure

All Cable & DSL Internet customers - Safeguard your computer against online threats, starting at only \$3.95/month! Get antivirus software, anti-spyware solutions, spam control and parental control

when you download Northwestel PC Protection Plus, powered by F-Secure. For more information or to download the software, visit nwtel.ca/protection-plus.

Summer Bonanza

Thank you for coming out to enjoy popsicles and taking advantage of the great offers. We had a great turn out and it was wonderful to

have the opportunity to interact and talk with so many of our valued customers. Stay tuned for our fall promotions coming soon...

More Options, More Choices, More TV

TV is changing in Fort Nelson, Whitehorse, and Yellowknife. On August 23rd Northwestel Digital TV customers will notice some improvements to their Digital TV.

New Channel and TV Packages

We are introducing 14 new channels and entirely new TV packages. Visit www.nwtel.ca/bettertv/ to check out the new channels available with your TV package.



**BUILD YOUR OWN
BETTER TV ONLINE**

Our new ordering tool is ready
to try nwtel.ca/betterTV.

A Tribute to Volunteerism

Northwestel believes in “people power”. It has come through for us on numerous occasions, both in our business and in our relationships with our communities.

Our company is especially proud of the volunteerism of our employees right across the North. We encourage our employees to volunteer to help make the North a better place to live and we support their efforts in a number of ways. One of these ways is through our Volunteer Involvement Fund, which recognizes the volunteer work of Northwestel employees by making donations to community organizations with which they work.

In 2010 our Northwestel Volunteer Involvement Fund supported the following groups through Northwestel’s employee efforts.

Ride for Dad, YKF Amateur Radio Society, Girl Guides of Canada, Whitehorse Lions Club, Lorne Mountain Community Association, Yukon River Marathon Paddling Association, Food Bank Society of Whitehorse, Yellowknife Marine Rescue Society, Lake Laberge Lions Club, Grey Mountain Lions Club, Snowboard Yukon, Habitat for Humanity, Whitehorse Mustangs Hockey Club, Whitehorse District Search & Rescue Yellowknife, Ukrainian Association, Cross Country Yukon, Kinette Club of Whitehorse, Yukon Outdoors Club, Yellowknife Polar Bear Swim Club, Whitehorse Rapids Speed Skating Club, Youth Division of Yellowknife Rotary, Learning Disabilities of Yukon, Iqaluit Community Greenhouse Society, Iqaluit Parents and Tots Association.

Through Northwestel’s Community Investment Program, we contribute both cash and in-kind donations to many community groups. One of our favourite ways to support bigger events and programs is to focus our sponsorship on the volunteers that make the events happen. For example, we sponsor the Volunteer Program for the Alianait Arts Festival in Iqaluit, the Folk on the Rocks Festival in Yellowknife and the Arctic Winter Games 2012 in Whitehorse. Our sponsorship of these volunteer programs allows those organizations to improve activities and support for their volunteers.

So many worthwhile events and activities across the North are driven by the efforts of volunteers and we are proud to support their energy and dedication!

Northwestel is also proud to sponsor the following events and activities across our operating area:

Yukon

Northwestel Summit Hockey School, Whitehorse
Whitehorse Chamber of Commerce AGM, Whitehorse
National Aboriginal Day, Whitehorse
Klondike Trail of ‘98 International Road Relay, Yukon



Volunteers at work.



Northwest Territories

Hay Days Music & Arts Festival, Hay River
Festival Miroir sur La Francophone Nordique Soiree, Yellowknife
The Garden of Hope, Yellowknife
Great Northern Arts Festival, Inuvik
De Beers Canada Charity Classic Golf Tournament, Hay River
Folk on the Rocks (Volunteer program), Yellowknife
Dene National Assembly, Fort Good Hope
National Aboriginal Day, Yellowknife & Inuvik

Nunavut

Nunavut Day, Iqaluit & Rankin Inlet

Northern British Columbia

Fort Nelson First Nations Treaty Days, Fort Nelson
2011 Ladies Classic Charity Golf Tournament, Fort Nelson
Northern Rockies Emergency Operations, Fort Nelson
Canadian Cancer Society Relay for Life, Fort Nelson

Northern Alberta

Victim Support Unit, Golf Tournament & Fundraiser, High Level