

Northwestel Business Solutions

Northwestel can provide you with solutions for your communications needs, whatever – and wherever – your business is. Our suite of Business Solutions include:

Voice Solutions:

- **Centrex Network Access**
Centrex is a flexible solution for voice services. Feature-rich and scalable for your business needs, Centrex is available at competitive contract and non-contract monthly rates.
- **IP PBX Voice Solution**
IP PBX are the perfect solution to help single-site and multi-site businesses to increase revenues, improve customer service, streamline costs and expand market reach. Northwestel's suite of IP PBX will allow customers to build on their voice platform by adding applications as per their business requirement. Maintenance contract are also available to protect the investment for prioritized support and availability of critical spare parts.
- **Voice Mail and Enhanced Calling Features**
Enhanced Calling Features available from Northwestel include Call Forwarding, Call Display, and Voice Mail. Calling Features give your business such capabilities as control of incoming calls, phone-line security and call answering capabilities.
- **Videoconferencing**
Northwestel offers state of the art public videoconference facilities and equipment, as well as room coordinators to help plan, prepare and facilitate your videoconference. Our public videoconference rooms comfortably accommodate groups of up to 10 people, and are equipped with all the amenities necessary for your meeting.
- **IP Complete Voice (VPN and IP PBX voice services)**
IP Complete Voice bundles a PBX with the appropriate Wide Area Network (WAN) connections, which helps reduce long distance charges within an organization on their WAN.

• Teleconferencing

Teleconferencing Solutions allow you to connect with up to 119 locations all at once from anywhere in the world, 24 hours a day, 7 days a week. Teleconferencing makes it easier to stay in touch with satellite offices and eliminates the need for costly travel.

Data Solutions:

• High Speed Internet

Our suite of High Speed Internet services have been designed to allow you to choose the service that will take you into the future and provide your business with the most reliable connection in the North.

Our service is backed by a full Northwestel team, including help desk staff and our all new *Help & Support* site for 24/7 troubleshooting or answers to your Internet questions.

• Managed Router

The Managed Router offering ensures round the clock monitoring, along with regular business hour troubleshooting, configuration management, maintenance, and monthly reporting.

The Managed Router offering provides coordinated end-to-end troubleshooting, with Northwestel taking responsibility for resolving all router, access, and WAN problems.

Contact Us

Contact your Business Solutions Representative to build a relationship that can help you communicate better and make your business more effective. Call **1-800-661-0790** or email **sales@nwtel.ca** to get started today.

- **Managed Firewall**

Northwestel realizes that security and privacy of your network is vitally important. The Managed Firewall service has sixteen standard configurations, which make sure the right information gets through and the rest is kept out. Additionally, Northwestel can also customize a solution if one of the standard templates does not address your business needs.

- **Hosted Microsoft Exchange**

Northwestel Hosted Microsoft Exchange is a collaboration and communication solution that enables you to increase your productivity by focusing on your core business while we host, manage and maintain the security of your messaging and shared data environment.

- **Internet for Hotel**

Northwestel's I-Hotel is a customizable and scalable High Speed Ethernet with download speed up to 10 Mbps. The service is designed for multi-tenant user to accommodate hotels, motels, lodges and short-term residences.

- **Web Hosting**

Northwestel's shared Web Hosting offers you the features that will allow you to create a professional business presence online, without the expense of setting up and maintaining your own infrastructure.

- **V-Connect**

Northwestel's V-Connect IP VPN service is a fully managed Wide Area Network (WAN) solution delivered over Multi-Protocol Label Switching (MPLS) network. The service allows your offices to easily and affordably connect with each other, as well with suppliers and business partners across the country or around the world. It also allows you to consolidate your voice, video and data traffic over a single, secure and reliable private IP-based network.

- **I-Enterprise**

Northwestel's I-Enterprise service is a premium symmetrical Internet access service. I-Enterprise provides a connection to Northwestel's edge routers that interface directly with southern Internet links. The service completely bypasses the traditional shared ADSL/Cable based networks and offers faster, more reliable service. This flexible service offers a full range of connectivity options and access speeds ranging from 2 Mbps up to 10 Mbps. I-Enterprise offers growth and scalability by allowing you to increase your bandwidth in 1 Mbps increments.

- **Wide Area Networking**

Northwestel's Ethernet based Wide Area Network (E-WAN) is a high-capacity, Layer 2 service that allows a customer's premise in Northwestel's operating area to connect to a second location outside of our operating area. Connection speeds range from 5 Mbps to 10 Mbps and up.

- **Metropolitan Area Networking**

Northwestel's Ethernet based Metropolitan Area Network (E-MAN) is a service that provides access and Internetworking (switching) between local end-user premises via Ethernet standards. Throughput options are 10, 100, or 1,000 Mbps within the same exchange. Additional ports and Virtual LANs (VLAN) are available, which allows a customer more flexibility to partition their network traffic.

- **Primary Link**

Primary Link offers true digital access to the Public Switched Telephone Network (PSTN). Instead of setting up dedicated inward, or outward-bound trunk groups, Primary Link allows bi-directional traffic. The service offers a single circuit divided into twenty-four channels. Since it's a true digital service, Call Display is also available to all users, even when connecting to the PSTN through a PBX.