



Centrex

Centrex is a multi-line telephone solution that satisfies the needs of employers and employees. Employees get the convenience of their own direct line with the calling features they use and love. At the same time, employers benefit from calls managed effectively and efficiently, while paying only for the services they need and avoiding phone system maintenance costs and storage. The Centrex system equipment is located and maintained at Northwestel facilities, so employers can focus on running their business and not on maintaining and upgrading their phone system.

Make Centrex a Part of Your Team

Centrex offers a range of features and benefits typically found only in expensive private exchange telephone systems, but without the need for major investment in equipment. Except for the actual telephone sets, all Centrex equipment is located and maintained at Northwestel facilities.

Centrex provides direct inward and outward dialing for each extension, and a whole range of additional features and benefits to allow you to manage calls more effectively.

With Centrex, you don't have to worry about maintenance or power failures, and lines can be moved, added or changed simply by calling our Business Care Centre.

Availability

Centrex is available in the following communities:

- Carcross
- Fort Nelson
- Haines Junction
- Inuvik
- Iqaluit
- Marsh Lake
- Mayo
- Whitehorse
- Yellowknife

Centrex Packages and Telephone Sets

Northwestel offers several Centrex packages with a range of features to suit your particular requirements.

Pay only for the lines you need. We also offer one- and three-year contract rates, so you can stabilize and lower your monthly costs.

Contact Us

For more information or to order Centrex, contact your Northwestel Sales Representative. If you are a current Centrex customer and have any questions, please contact our toll-free number **1-888-423-2333**.



Centrex Features and Benefits

Centrex is the perfect employee:

Never too busy to help.

With Centrex every extension has its own direct line - no busy signals or waiting to use the phone. On a 10-line Centrex service, all 10 lines can make or receive external calls at the same time. With some other multi-line systems, simultaneous external calls are limited

Covers more than the secretary's lunch hour.

Centrex offers direct inward and outward dialing. Each phone has its own number, so individuals at the company can be reached directly by clients or suppliers. Calls are never misdirected and customers can speak to the exact person they need without going through a switchboard.

Can be in more than one place at a time.

If your business is spread over a number of different locations, Centrex can link them all together. No matter where they are, your employees have access to Centrex and can benefit from 4-digit dialing within the system.

Believes that profits should be reinvested.

With Centrex, you don't need to invest in expensive equipment. Northwestel provides the required hardware and software, so you have no switching equipment to house or insure. We also maintain the equipment, so you don't have to worry about extra costs. Centrex allows you to spend time and money developing your business, instead of your telephone system.

Multi-tasking expertise.

Centrex service works with the Northwestel Calling Features you've come to rely on, like Voice Mail and Call Display.

Won't expect an annual raise.

Pay only for the lines you need. And, by signing a one- or three-year contract, you can lower and stabilize the rates you pay for Centrex service.

Comfortable with long-term or seasonal growth.

Centrex lines can be easily added or removed as your company grows or hits a seasonal rush. All it takes to move or change a line is a quick call to our Business Care Centre.

Never takes holidays or sick days.

Even during power outages, Centrex does its job. All of the equipment at Northwestel's facilities is supported by a fully automated backup power system. So, even when the lights won't work, Centrex will.

Comes with its own flexible benefits package.

Northwestel offers three different Centrex packages with a range of features. Each individual within the business can use the package that meets his or her particular needs.

