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**PART 2 – CARRIER ACCESS TARIFF**

**Item**

**41. OPERATOR SERVICES**

**1. General**

When an IXC operator, or an IXC customer, accesses a Canadian Operating Company operator from the IXC's network and requests an operator service, the IXC from whose network the operator is accessed is charged for each service performed (as applicable).

**2. Emergency Busy Line Verification/Interruption Service**

When an emergency situation is declared, the Company operator will verify if a called line is actually in use (busy) or interrupt a conversation in progress if requested by an IXC operator. A charge does not apply for this service.

**3. Long Distance Directory Assistance**

The Company provides Long Distance Directory Assistance to IXC customers and operators who access the long distance operator via the IXC's network. A charge as specified in the Company's General Tariff Item 406 is assessed.

**4. Long Distance Operator Assistance**

Upon the request of an IXC operator, the Company's operators will assist in completing long distance calls to non-dialable points, which terminate in the Company's territory. A charge as specified in the Company's General Tariff Item 2260.3(a) applies to the IXC on each occasion when such assistance is provided.