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**PRIVATE WIRE SERVICE  
SERVICE AND RELOCATION CHARGES**

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**Item  
503 SERVICE CHARGES**

**1. General**

- A. A service charge applies when the Company provides service, equipment and/or facilities to its customers, including that at a new address for an existing customer, or when the Company performs work at the customer's request.
- B. A service charge is designed generally to recover, in whole or in part, the expense incurred by the Company to establish, rearrange, provide, relocate, move or change equipment, facilities or records.
- C. A service charge does not apply for the following:
  - 1. The removal of service, equipment and/or facilities except as specified elsewhere in this tariff;
  - 2. For work initiated by the Company for service reasons.
- D. Other exceptions as may be specified elsewhere in this tariff.

**2. Rates Application**

Applicable rates and their application are given in Tariff CRTC 3001, Item 302.

(C)  
(D)

**3. Conditions**

- A. Service charges shall apply in addition to monthly rental and any construction or other charges applicable under this tariff.
- B. The charges specified in Item 503.2 contemplate that the work shall be performed during the regular working hours of Company employees. If the applicant requests overtime labour or orders work to be done under conditions which involve unusual expense, an additional charge may be made based on the additional costs involved.

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**Item****503 SERVICE CHARGES (cont'd)****3. Conditions (cont'd)**

- C. When service has been disconnected on account of default on the part of the subscriber in making payment of any sum due to the Company or when service has been suspended on account of the subscriber failing to comply with the general rules and regulations of the Company governing the service furnished, a charge as specified in Item 503.2 for Order Processing and Line Connection shall be made for the restoration of service. Where service is subsequently terminated, regular service charges shall apply for re-establishment of such service.
- D. For temporarily disconnecting, removing and replacing wires, cables, poles and other fixtures, the subscriber may be required to pay a move charged based on the cost of labour and material used in such work.
- E. For temporary installation of fixtures or equipment and subsequent dismantling and removal, the subscriber may be required to pay a charge based on the cost of labour and material used in such work.
- F. No service charge will apply for a record change when the record change is done in connection with other work for which a service charge applies.
- G. Provision of wire facilities that exceed one four conductor local drop will be considered on a special assembly basis.

**(M)**

(M) – Material formerly shown on Page 111.