



Telepresence

Easy and accessible video conferencing for your organization. There's no need for special equipment or IT expertise to get started. Your business can benefit from the Telepresence service that best meets your needs now and can scale up as your business demands grow.

Telepresence-as-a-Service (TPaaS), in partnership with Telemerge, offers a suite of high quality collaboration services. This flexible, scalable and on-demand cloud-based video collaboration solution can benefit organizations of any size. It makes business critical collaboration instant, easy and convenient with fully integrated video, web and audio conferencing.

Benefits

- Stay connected
- Speed up decision making
- Maximize productivity
- Reduce travel costs
- Enhance and build relationships
- Greater access to your team

Features

Connect with anyone, anywhere, anytime

Our cloud-based video collaboration tool makes video conferencing simple and accessible for any organization of any size. With it, you can connect with anyone, anywhere with exceptional reach, consistent quality and no worries about firewalls, networks or interoperability. Call inside and outside your network, to virtually any standards-based video endpoint.

Be connected — from the boardroom to your laptop, tablet or smartphone

The way we work is changing and you don't always have access to a boardroom. Need video conferencing when you're not at the office? Browser-based soft clients let you take high quality video wherever you need to go – to a customer's site, the airport or your home office.

Stay protected and connect securely with up to 30 sites in HD

Connect with everyone who matters, and still have room at the table. Conduct conferences in a virtual meeting room (VMR) – a neutral, secure space that is easy for everyone to access. VMRs are access code protected and safe from fraud. Participants dial into a single, independent location so network vulnerability is not a concern. Telepresence meetings are monitored constantly for fraud and spam attacks so you have the peace of mind of knowing your meeting is fully private and secure.

Enjoy an enhanced and reliable user experience

With Telepresence, you can count on a consistent user experience and the highest quality, standards-based video conferencing for your mobile, desktop, or room-based systems, with flexible layouts and views optimized for the capabilities of each device.

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Video Conferencing

Soft-Client	Standard End-Point	Premium End-Point
Starting at \$79/mo[†]	\$149/mo[†]	\$299/mo[†]

Set-up and Registration

Secure connection to Telemerge Video Exchange	●	●	●
Initial set-up, testing and training*	\$99 set-up fee	\$99 set-up fee	\$99 set-up fee
Address book set-up	●	●	●
24/7 service availability	●	●	●

Video Calling

On-demand point-to-point and multi-point video calls	●	●	●
Up-to 30 video sites in HD video	●	●	●
Content sharing	●	●	●
Access control using Moderator and Participant PINs	●	●	●

Video Support

Personal Unlimited Virtual Meeting Room connecting up to 30 sites	●		
Public Unlimited Virtual Meeting room connecting up to 30 sites	Add \$399/mo	Add \$399/mo	Add \$399/mo
Help Desk Support: Mon-Fri 5am to 5pm (Pacific Time)	●	●	●
UPGRADE – 24/7 Help Desk Support	Add \$100/mo	Add \$100/mo	Add \$100/mo
Access to 15 minutes of support for external end-points		●	●
Ongoing maintenance of address book			●
Remote access to customer video end-points/ equipment			●
Installation of end-point software upgrades (with warranty)			●
Unlimited training			●

[†] Billed annually with a minimum 12-month commitment. *Fees based on a per soft-client or end-point basis. Hardware installation not included. Some additional fees and conditions may apply.

Service Terms

- Minimum 12-month service term
- Use of service will contribute to your data consumption
- Excludes cost of hardware

Technical Requirements

- Internet connection with a minimum of 768 Kbps upload and download
- Includes self serve tools to assess compatibility with current Internet subscription

To learn more about Telepresence, call our Business Care Centre **1 888 423-2333**.

