

25 September 2018

**TARIFF UPDATE**

**Northwestel Inc. Tariff Notice 1027**  
**To Provide Enhanced Wireless ADSL Internet Gateway Service**

**NOTE: Effective date – 28 September 2018**

This tariff application was submitted to revise General Tariff CRTC 3001 Item 1735, Terrestrial ADSL and Cable Internet services to offer Enhanced Wireless ADSL Internet Gateway service (“ADSL Gateway service”) to both residential and business customers on all active (non-grandfathered) ADSL Internet packages.

This tariff application was approved on an **interim** basis in Telecom Order CRTC 2018-373

<b>Tariff</b>	<b>Description</b>
CRTC 3001	2 <sup>nd</sup> Revised Page 276b
CRTC 3001	1 <sup>st</sup> Revised Page 276c
CRTC 3010	117 <sup>th</sup> Revised Page 3a Check Sheet

**GENERAL TARIFF**  
**TERRESTRIAL INTERNET SERVICES**

**Item 1735 TERRESTRIAL CABLE and ADSL INTERNET SERVICES**

**4. Rates (continued)**

e. Non-Recurring Internet Service charges

- i. Wireless Home Network Kit - Where an existing Internet customer opts for a Northwestel-provided modem with wireless home networking functionality, the Customer is responsible for installation and configuration.

Wireless Home Networking Kit Rate (Business and Residence) \$29.95

- ii. Modem Loss or Damage charge \$99.00

- iii. Reserved IP Address Set-up Charge \$19.95

Other Non-Recurring Charges may be applicable as described in General Tariff 3001 Items 301 to 308.

Where a customer upgrades an existing Internet package to a higher speed package or purchases Additional Usage Block, an Order Processing Charge will be waived if the customer maintains the upgraded service or Additional Usage Block for a minimum of 90 days. An Order Processing Charge will also be waived if the customer further upgrades Internet service or purchases Additional Usage Block within the 90-day period. An Order Processing Charge will also be waived when a customer reduces an existing Internet service to a lower speed package or cancels the purchase of Additional Usage Block if the customer has maintained their existing package or Additional Usage Block for at least 90 days.

f. Enhanced Wireless Cable Internet Gateway service (Gateway Service)

The modem Northwestel uses to provide the customer's Internet services may not include wireless routing functionality. Gateway service includes a wireless modem/router combined into a single device, which provides a Wi-Fi network allowing the customer to connect to their Internet service without having to connect their devices to their modem via a wireline. Gateway service allows the customer to wirelessly share several devices at the same time such as printers, computers, scanners and web cams without having to move or unplug them. Gateway service is provided free of charge on the following Cable Internet packages: Residential Internet 250, Business 50, Business 100, Business 150 and Business Internet 300. The rate for all other Cable Internet packages is as follows: (C)

Service	Rate per Month
Enhanced Wireless Cable Internet Gateway	\$4.95

g. Enhanced Wireless ADSL Internet Gateway service (ADSL Gateway Service) (N)

The modem Northwestel uses to provide the customer's Internet services may not include wireless routing functionality. ADSL Gateway service includes a wireless modem/router combined into a single device, which provides a Wi-Fi network allowing the customer to connect to their Internet service without having to connect their devices to their modem via a wireline. ADSL Gateway service allows the customer to wirelessly share several devices at the same time such as printers, computers, scanners and web cams, without having to move or unplug them. ADSL Gateway service is provided free of charge for all business ADSL Internet packages.

For explanation of symbols see Page 1

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**GENERAL TARIFF**  
**TERRESTRIAL INTERNET SERVICES**

**Item 1735 TERRESTRIAL CABLE and ADSL INTERNET SERVICES**

**4. Rates (continued)**

g. Enhanced Wireless ADSL Internet Gateway service (ADSL Gateway Service) (continued...)

Service	Rate per Month
Enhanced Wireless ADSL Internet Gateway	\$4.95

**5. Dial-up Internet**

a. Definition

Dial-up Internet access is a form of Internet access that uses the facilities of the public switched telephone network (PSTN) to establish a dialed connection to Northwestel's Internet service provisioning equipment via telephone lines. The customer's computer or router uses a modem to encode and decode Internet Protocol packets and control information into and from analogue audio frequency signals, respectively.

b. Rates

Package Name	Price/Month	Usage Allowance (Hours)/Month	Additional Usage Charges (\$/hour)	Email Accounts Included	Status
Dial Up Minimum	\$12.95	20	\$1.25/hour	2	Grandfathered
Dial Up Standard	\$26.95	150	\$1.25/hour	5	Available

**V denotes grandfathered services**

c. Terms and Conditions

- i. This service is only available where facilities exist.
- ii. This service is available to both Residential and Business Customers.
- iii. In order to access Internet with this service customer must provide their own modem.
- iv. Network performance and connectivity is not guaranteed. Northwestel will make reasonable efforts to ensure that the portions of the service that it has direct control over are functioning properly.
- v. The customer is solely responsible for all access to the service through the customer's account and shall comply with Northwestel's Internet service policies.
- vi. All conditions in Item 101 Terrestrial Cable and ADSL Internet Services Tariff apply to this service with the exception of conditions d, e, f, and i.
- vii. The Non-Recurring Charges identified in General Tariff Item 3001, Item 301 B(i) 1 and 2 apply to this service.

For explanation of symbols see Page 1

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**GENERAL TARIFF  
CHECK SHEET**

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224	3	289C	1		
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226	5	291	Original		
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