Northwestel provides complete telecommunications solutions and entertainment services for the 115,000 residents of the Northwest Territories (NWT), Nunavut, Yukon, northern British Columbia (BC) and two communities in northern Alberta. The company’s operations span nearly 4 million square kilometres of the most remote and rugged areas of Canada. All of the company’s nearly 600 employees are northern residents. Northwestel is a wholly-owned subsidiary of Bell Canada.

**OUR MISSION**
To be the preferred supplier of high-value communications solutions to northern customers for their advantage and enjoyment.

**OUR VALUES**
- Customer loyalty
- Innovation
- Teamwork
- Excellence
- Employee fulfillment
- Integrity
- Community commitment

### NORTHWESTEL 2009 FACTS AND STATISTICS

### SELECTED FINANCIAL HIGHLIGHTS, CONSOLIDATED
(AS OF DECEMBER 31)

<table>
<thead>
<tr>
<th>Selected Financial Results (in 000's)</th>
<th>2009</th>
<th>2008</th>
<th>2007</th>
<th>2006</th>
<th>2005</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating revenues</td>
<td>211,847</td>
<td>204,356</td>
<td>189,653</td>
<td>169,848</td>
<td>164,201</td>
</tr>
<tr>
<td>Operating expenses</td>
<td>148,389</td>
<td>148,865</td>
<td>144,723</td>
<td>133,719</td>
<td>126,356</td>
</tr>
<tr>
<td>Income from operations</td>
<td>63,458</td>
<td>55,491</td>
<td>44,930</td>
<td>36,129</td>
<td>37,845</td>
</tr>
<tr>
<td>Financing costs</td>
<td>5,573</td>
<td>6,150</td>
<td>7,649</td>
<td>8,714</td>
<td>10,175</td>
</tr>
<tr>
<td>Operating cash flow</td>
<td>99,439</td>
<td>90,121</td>
<td>77,033</td>
<td>57,377</td>
<td>57,138</td>
</tr>
<tr>
<td>Capital expenditures</td>
<td>38,373</td>
<td>37,251</td>
<td>42,821</td>
<td>36,810</td>
<td>42,248</td>
</tr>
<tr>
<td>Free cash flow</td>
<td>22,521</td>
<td>27,011</td>
<td>7,950</td>
<td>5,265</td>
<td>2,430</td>
</tr>
</tbody>
</table>

### Balance Sheet Data

<table>
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<tr>
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</tr>
</thead>
<tbody>
<tr>
<td>Current assets</td>
<td>56,359</td>
<td>51,372</td>
<td>63,553</td>
<td>26,608</td>
<td>25,445</td>
</tr>
<tr>
<td>Property, plant &amp; equipment, net of depreciation</td>
<td>305,483</td>
<td>306,431</td>
<td>305,581</td>
<td>300,397</td>
<td>301,137</td>
</tr>
<tr>
<td>Other</td>
<td>28,981</td>
<td>25,229</td>
<td>25,770</td>
<td>16,120</td>
<td>16,615</td>
</tr>
<tr>
<td>Total assets</td>
<td>390,803</td>
<td>383,032</td>
<td>394,904</td>
<td>343,125</td>
<td>343,197</td>
</tr>
</tbody>
</table>

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</tr>
</thead>
<tbody>
<tr>
<td>Current liabilities and short term financing</td>
<td>42,982</td>
<td>50,348</td>
<td>70,869</td>
<td>59,102</td>
<td>57,888</td>
</tr>
<tr>
<td>Long term debt</td>
<td>74,507</td>
<td>75,230</td>
<td>81,361</td>
<td>85,309</td>
<td>93,400</td>
</tr>
<tr>
<td>Deferred income taxes</td>
<td>14,683</td>
<td>12,349</td>
<td>13,283</td>
<td>17,518</td>
<td>17,731</td>
</tr>
<tr>
<td>Other</td>
<td>13,288</td>
<td>13,209</td>
<td>10,686</td>
<td>10,531</td>
<td>9,735</td>
</tr>
<tr>
<td>Total liabilities</td>
<td>145,460</td>
<td>151,136</td>
<td>176,199</td>
<td>172,460</td>
<td>178,754</td>
</tr>
</tbody>
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</tr>
</thead>
<tbody>
<tr>
<td>Total Liabilities and Shareholder’s Equity</td>
<td>390,803</td>
<td>383,032</td>
<td>394,904</td>
<td>343,125</td>
<td>343,197</td>
</tr>
</tbody>
</table>

### Other Statistics

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</tr>
</thead>
<tbody>
<tr>
<td>Average full-time equivalent employees</td>
<td>554</td>
<td>564</td>
<td>533</td>
<td>539</td>
<td>525</td>
</tr>
</tbody>
</table>
2009 was a busy year of both challenges and significant accomplishments, with a continuing focus on our ongoing transition to One Northwestel. In response to customer and employee input, we began making changes in 2008 to simplify and unify our company’s organizational structure, operations and brands. During 2009, we moved even further ahead on this initiative, which has continued to increase customer satisfaction, improve our work environment and ensure that Northwestel remains the best choice in the North for Video, Internet, Voice, Wireless and Business Solutions.

As of December 31st, 2008, we created one legal structure consolidating all entities (Northwestel, Northwestel Wireless, Northwestel Cable, Northwestel Mobility and Fort Nelson Cable Vision) into Northwestel Inc. In 2009, we completed the creation of one financial structure which includes a consolidated budget, financial statements, financial reporting and management. Together with our union, we formed one collective agreement to cover all employees. We created one enterprise sales force to represent Northwestel in all business channels and for all products and services, and we began consolidating retail locations with stores in Whitehorse, Yellowknife, High Level and Fort Nelson offering wireless and cable services.

Our efforts toward achieving One Northwestel have had the simultaneous benefit of building a better, stronger company in all six of our strategy areas, detailed below.

**INTERNET, INTERNET PROTOCOL AND DATA**

A key achievement in 2009 was our fibre optic build between Mould Creek and Fort Nelson in northern BC. This project, completed our fibre optic link with southern Canada and implemented a 1 gigabit data link between Whitehorse and Fort Nelson. This allowed us to launch new consumer and small business Internet packages, which increased value for customers through increased data speeds and/or usage caps. Customers reacted positively to the new speeds and bundled prices.

The completion of the fibre link also had benefits for Muncho Lake and Toad River in northern BC, as traffic from those communities was moved from the satellite network to the land-based fibre optic network.

We launched High Speed Internet in ten communities in the NWT and BC, with a very positive response from community residents. These included Toad River, Muncho Lake and Dease Lake in BC, as well as Aklavik, Fort Good Hope, Fort Liard, Fort Resolution, Behchoko, Enterprise and Fort Providence in the NWT. In both Behchoko and Enterprise, High Speed Internet was launched through partnerships with the communities.

We also completed the first phase of a project to provide a high performance satellite IP Wide Area Network (WAN) service, establishing facilities in Resolute Bay and Iqaluit for Atmospheric Environment Services Canada.

**VIDEO**

2009 was an exciting year for our Video services, as we launched many new cable channels, both High Definition (HD) and Standard Definition (SD). By the end of the year, we were providing more than 50 HD channels in Whitehorse and Yellowknife. This includes sports content such as The Score HD and The Golf Channel HD and free-to-air channels such as CBC Vancouver HD and APTN HD, added in response to customer requests. We also launched a new subscription package, HD World, with four HD non-fiction channels focusing on nature, history, culture and extreme sports.

Other exciting developments were the launch of Video On Demand (VOD) service in Yellowknife in April, the enthusiastic response to VOD in Whitehorse (which had been launched in the closing days of 2008) and the launch of subscription VOD in Whitehorse. Northwestel is the only cable television provider of our size in Canada to offer Video On Demand service to customers.

In Yellowknife, Fort Nelson and High Level, we worked to improve customer experience through upgrading our cable network and reducing congestion.

CONTINUED ON NEXT PAGE...
In the closing months of 2009, Northwestel launched upgraded software and hardware for the broadcast of community channels on Northwestel cable TV in Whitehorse. This initiative allows for new design possibilities and more capacity to air local programming and information in the coming months.

WIRELESS

New wireless calling plans were launched in April for Latitude Wireless customers across the North, offering choice, affordability, clarity and simplicity for both local and long distance calling.

We expanded Latitude Wireless service in both the Yukon and Nunavut. The service was introduced in Baker Lake and Kugluktuk in Nunavut, as well as in the areas around Lake Laberge and the Carmacks Airport in the Yukon. The latter two expansions were accomplished through a financial partnership with the Yukon government.

A Yukon community tour took place in November, which included events in five communities to promote our handsets and highlight applications available through our smartphone portfolio.

Many Northwestel employees were involved in the construction of the new Bell High Speed Packet Access (HsPA) wireless network, which was launched in November in Whitehorse, Yellowknife, Fort Nelson, Hay River and Fort Smith. Northwestel provisioned facilities to 15 sites in the new HsPA network, completing our work a month earlier than initially anticipated.

CUSTOMERS

Our customers are our most important influence at Northwestel and we took a number of actions to improve customer experience.

We completed storefront upgrades and improvements in Yellowknife, Whitehorse and Fort Nelson, and expanded hours of operation in Whitehorse and Yellowknife, all with a focus on meeting customer needs, especially during the busy pre-Christmas season.

A major milestone in terms of our ongoing efforts to improve customer experience was the launch of a new unified trouble-reporting system, using industry best practices. This is one of the initiatives which have helped us begin to transform One Northwestel from a concept into a reality.

In High Level, feedback from customers and employees led to the introduction in February 2009 of a stand-alone Digital Home Phone service. This followed our 2008 launch of a bundled Digital Home Phone service, which included digital TV, Internet and voice services.

One of this year’s most successful product launches for our small and medium business customers was our new on-demand (reservationless) audio conferencing service, using the national Bell platform and eliminating the need for operator-assisted booking. The service includes web conferencing capability, allowing customers to meet over the Internet, while simultaneously viewing and editing data content.

Northwestel continues to work with partners to meet specific customer needs. Through our five partnership ventures, we are addressing specific needs across our operating area. These five partnerships include:

• ARDICOM Digital Communications Inc., a partnership between Arctic Cooperatives Ltd., Northern Aboriginal Services Company and Northwestel that provides data, IP and video conferencing solutions over satellite and terrestrial networks to the Northwest Territories, Nunavut and parts of Yukon.

• Latitude Wireless Inc., a partnership with the Dakwakada Development Corporation, the business arm of the Champagne and Aishihik First Nations that is dedicated to the ongoing ownership, maintenance, delivery, and improvement of Yukon’s wireless service.

• Tundra Communications Inc., which delivers top tier telecommunications solutions to companies operating in the Inuvialuit Settlement Region. Tundra Communications Inc. is a partnership between Northwestel and the Inuvialuit Development Corporation.

• Tahltan River Communications Inc., which provides voice, Internet, and data services that are comprehensive, reliable and cost-efficient to resource companies operating in the traditional territory of the Tahltan people (north-western British
Columbia). Tahltan River Communications Inc. is a partnership of Northwestel and the Tahltan Nation Development Limited Partnership.

- Waterways Communications Inc., is a partnership of Northwestel and the Fort Nelson First Nations that is uniquely positioned to offer a full suite of communications products and services to resource companies operating in the Horn River Basin. These services include advanced data and voice services, using new state-of-the-art microwave facilities built in the Horn River Basin.

One of the most essential ways that we meet customer needs is through our community investment program and our partnerships with communities. 2009 was a busy and exciting year on this front, with a highlight being our participation in the 2010 Olympic Torch Relay in Whitehorse and Yellowknife in early November. Northwestel was involved as a subsidiary of Bell, which was a Tier II Sponsor of the 2010 Olympic and Paralympic Winter Games. Our employees participated as torchbearers, volunteers and spectators.

Also in 2009, Northwestel continued to play a major role in the Northwestel Festival of Trees in Whitehorse and Yellowknife, raising funds for Whitehorse General Hospital and Stanton Regional Hospital. We also participated in National Aboriginal Day and Nunavut Day celebrations in a total of nine communities. In addition, Northwestel sponsored numerous festivals and events across our operating area. In December, Northwestel and Latitude Wireless announced a five-year sponsorship of Mount Sima downhill ski and snowboard facility in Whitehorse. This year, Northwestel was honoured to receive the “Giving Back to the Community Award” from the Whitehorse Chamber of Commerce, in recognition of our community involvement.

EMPLOYEES

Our employees are our most important asset. Our corporate vision calls for a workforce that represents the diversity of the communities we serve, so we put a strong focus this year on developing and engaging employees. We held employee sessions in Whitehorse, Yellowknife, Hay River, Inuvik, Iqaluit and Fort Nelson, involving our executive members, management and other employees. The emphasis for this year was on leading change and improving conditions for effectiveness in the workplace.

In partnership with the International Brotherhood of Electrical Workers (IBEW), we created one collective agreement for all unionized Northwestel employees, new job profiles for several positions and a new apprenticeship program. We also introduced Beneflex, a single health and dental plan for all employees, which gives them flexibility to tailor their benefits to suit their individual needs. Extensive information sessions were provided to help educate employees about the new plan.

Northwestel was proud to become just the third company in the NWT and Nunavut to receive its COR™ safety certification. The Certificate of Recognition program is a nationally-recognized occupational health and safety accreditation aimed at reducing the human and financial costs associated with workplace accidents and injuries. This demonstrates our company’s commitment to our employees, our customers and to best industry practices, which, in turn, gives us an edge in the marketplace.

We are also working to complete our COR™ certification in the Yukon.

Our employees are great supporters of our northern communities, volunteering their efforts for a wide variety of causes. Our Volunteer Involvement Fund is an excellent indicator of this generosity, providing more than $12,000.00 in Northwestel donations to 26 northern charities and non-profit groups to recognize and support the thousands of hours of volunteer work done by Northwestel employees. As well, our employees participated once again in the United Way campaigns in Yellowknife and Whitehorse through the payroll deduction program and other fundraising activities. They also gave generously during our week-long food drive in August, in support of the newly-formed Whitehorse Food Bank.

In addition, employees in both Whitehorse and Yellowknife volunteered to have their heads shaved to benefit the Canadian Cancer Society.

CONTINUED ON NEXT PAGE…
Northwestel recognized the contributions of our employees in 2009 through the presentation of 96 Long Service Awards, as well as eight Values At Work Awards (and 27 Honourable Mentions) in the categories of Customer Loyalty, Innovation, Teamwork, Excellence, Integrity, Community Commitment, Employee Fulfillment and Health & Safety.

**OPERATIONAL EXCELLENCE**

In 2009, Northwestel implemented the ITIL (Information Technology Infrastructure Library – set of best practices for service companies) Change Management and Incident Management modules. The Change Management module is a set of well defined practices to avoid changes to the network causing customer outages. The Incident Management process includes a set of best practices to ensure timely resolution of incidents that are impacting the network and our customers.

We re-organized our field employees into One Field Force, with the co-location of service technicians in Whitehorse, Fort Nelson and Yellowknife. This initiative has enabled better coordination of tasks, a fuller understanding of customer issues and the ability to cross-train staff in several basic and specialty areas.

We’ve also created One Contact Centre by co-locating all consumer lines of our business in a single location, with a single contact number and a routing system to direct customers to a Customer Service Representative who can fulfill their requests. This provides improved efficiencies, more consistency and greater flexibility in meeting customer demand.

We also carried out a holistic assessment of the state of video services across our cable properties to better understand how best to provide a more positive customer experience for Internet, voice, video and on-demand services. This resulted in several immediate improvements and in other areas, longer-term efforts are underway to address key areas such as skills, processes and infrastructure, with proactive service management being a key theme.

Northwestel’s keen ongoing interest in environmental initiatives resulted in a banner year for the company’s directory recycling program, which began in 2002. This year, a record number of NWT schools earned an all-time high in Northwestel donations. The Yukon program expanded to include BC schools, resulting in a record-breaking number of schools collecting the highest number of directories for recycling in the program’s history.

**AS A FINAL NOTE…**

Northwestel and its employees also took some time in early 2009 to mark the end of an anniversary celebration. We began celebrating the 30th anniversary of our incorporation as Northwestel Telecommunications Inc., a wholly-owned subsidiary of Canadian National, in July 2008. In January of this year, we held events in six of our communities to mark the 30th anniversary of the new company’s commencement of operations in January 1979, when the name was also shortened to Northwestel Inc. It has been an exciting three decades and we all look forward to even greater accomplishments and rewards in the years to come.

Paul Flaherty
President and Chief Executive Officer
2009 HIGHLIGHTS

JANUARY
- Northwestel announces $30,000.00 in scholarship awards to twelve outstanding post-secondary students, as part of the 2008-09 Northern Futures Scholarship Program

FEBRUARY
- Northwestel improves Internet, cable and phone service in High Level by launching stand-alone Digital Home Phone service via its cable network and upgrading cable network to improve Internet service
- Northwestel announces $10,000.00 in donations to 19 northern charities and non-profit groups through the company’s Volunteer Involvement Fund for 2008
- Launch of Latitude Wireless digital cellular and mobile Internet service in Baker Lake

MARCH
- Yukon Cold Climate Innovation Centre announces support for Northwestel and Yukon College as they explore opportunities to pursue joint projects under the Remote Energy Systems Research Program
- Northwestel opens visual art exhibit at the Prince of Wales Northern Heritage Centre in Yellowknife, featuring selections of NWT art from Northwestel’s corporate art collection

APRIL
- Northwestel launches Video On Demand for Yellowknife digital cable customers
- Latitude Wireless introduces new family of calling plans for customers across the North, offering more choice, affordability and simplicity
- A record number of NWT schools (15) earn an all-time high in donations ($9,950.00) in Northwestel's 2009 NWT directory recycling program

HIGH LEVEL
Children give a cheer after enjoying a Northwestel Fun Day Swim at the R.E. Walter Aquatic Centre.

Photo: Adam Clarkson

CONTINUED ON NEXT PAGE…
2009 HIGHLIGHTS

MAY
- Northwestel expands Video On Demand content for Whitehorse customers
- Northwestel opens exhibit showcasing Nunavut directory artwork at Nunatta Sunakkutaangit Museum in Iqaluit

JUNE
- A partnership between Northwestel and the Community Government of Behchoko replaces telephone switching equipment and brings new improved services to the community
- Northwestel technicians, engineers, managers and customer service representatives react quickly to restore service and assist customers after three major telecommunications interruptions caused by forest fire damage and fibre optic cable cuts in the McClintock River Bridge, Smith River and Dawson Creek areas
- A record-breaking number of schools (27) take part in the 2009 Yukon and northern BC directory recycling program, bringing in the highest number of directories for recycling (8,630) in the program’s history

JULY
- Northwestel introduces High Speed Internet service in Fort Providence
- Northwestel, Swanberg Air and the Northern Rockies Regional Municipality partner to provide free wireless Internet service at Fort Nelson airport
- Northwestel adds wide range of HD and standard channels to its digital TV lineup in High Level, Fort Nelson, Whitehorse and Yellowknife
- Latitude Wireless introduces BlackBerry Tour smartphone and new online applications to northern customers

SET Challenge
NUNAVUT
Tusarvik School Students participating in the 2009 Science, Engineering, Technology Challenge in Repulse Bay

CONTINUED ON NEXT PAGE…
2009 HIGHLIGHTS

- Northwestel opens visual art exhibit at the Old Fire Hall in Whitehorse, featuring selections of Yukon and northern BC art from Northwestel’s corporate art collection
- Whitehorse General Hospital announces that its new CT Scanner, purchased by the Yukon Hospital Foundation, is fully operational in the hospital’s Northwestel Centre for Medical Imaging

AUGUST

- Northwestel introduces High Speed Internet service in Fort Resolution
- The CRTC approves Northwestel’s application to increase public pay phone rates in the North, the first rate adjustment since 1985
- Northwestel becomes the third company in the NWT and Nunavut to receive the COR™ safety certification
- Northwestel completes construction of a full fibre optic cable link from the Yukon to southern Canada, allowing for higher capacity services to Yukon, northern British Columbia and the Mackenzie-Beaufort region of the NWT
- Latitude Wireless expands its digital cellular service to the Lake Laberge and Carmacks Airport areas through a financial partnership with the Yukon government

SEPTEMBER

- Northwestel introduces new Internet service packages featuring faster speeds and more value for Internet customers, with no price increases for the majority of residential customers and a cost decrease for small business customers
- Northwestel introduces High Speed Internet service in Fort Liard
- Northwestel launches new fully-automated reservationless audio conferencing service, including web conferencing capability, for business

CONTINUED ON NEXT PAGE…
2009 HIGHLIGHTS

OCTOBER
- Northwestel offers more HD channels to digital TV customers in Whitehorse, Fort Nelson and Yellowknife
- Northwestel introduces High Speed Internet service in Aklavik and Fort Good Hope
- Northwestel, in partnership with the Hamlet of Enterprise, launches High Speed Internet service in Enterprise
- Northwestel upgrades software and hardware for the broadcast of community channels on Northwestel cable TV in Whitehorse

NOVEMBER
- Latitude Wireless introduces cellular service in Kugluktuk
- Northwestel Retail Centres in Whitehorse and Yellowknife introduce latest generation smartphones
- Northwestel launches digital cable TV and cable Internet in Spruce Hill subdivision of Whitehorse
- Introduction of Subscription Video On Demand with free VOD selections added to digital TV packages in Whitehorse
- Northwestel Video On Demand selections in Whitehorse and Yellowknife expanded to include classic Hollywood movies & new blockbusters
- Northwestel supports Olympic Torch celebrations in Whitehorse and Yellowknife
- Northwestel and employees raise more than $26,000 in 15th Annual United Way of Yukon campaign
2009 HIGHLIGHTS

DECEMBER

- Northwestel launches digital cable TV and cable Internet in Whitehorse Copper subdivision of Whitehorse
- Northwestel upgrades High Speed Internet infrastructure in Iqaluit, improving service to customers
- Northwestel and Latitude Wireless announce five-year, $50,000 sponsorship of Mount Sima, a downhill ski and snowboard facility in Whitehorse
- Northwestel adds more HD sports channels to digital TV lineup in Whitehorse, Yellowknife and Fort Nelson

Mount Sima Sponsorship YUKON

In December, 2009 Northwestel and Latitude Wireless entered into a $50,000.00 sponsorship agreement to benefit Mount Sima, Whitehorse’s downhill ski facility.
LINKS

2008 VOLUNTEER INVOLVEMENT FUND CONTRIBUTIONS

2008-09 NORTHERN FUTURES SCHOLARSHIP PROGRAM RECIPIENTS

2009 NWT DIRECTORY RECYCLING PROGRAM

2009 YUKON BC DIRECTORY RECYCLING PROGRAM

AKLAVIK HIGH SPEED INTERNET

BEHCHOKO SERVICE IMPROVEMENTS
nwtel.ca/media-room/current-press-releases/Latest-News/Partnership-to-Bring-Improved-Northwestel-Services-to-Behchok-2462/

COMPLETION OF FIBRE OPTIC CABLE LINK
HD SPORTS CHANNELS ADDED

HIGH LEVEL SERVICE IMPROVEMENTS, INCLUDING DIGITAL HOME PHONE
nw tel.ca/media-room/current-press-releases/Latest-News/Northwestel-Enhances-Services-to-High-Level-Customers-2124/

FORT LIARD HIGH SPEED INTERNET SERVICE

FORT PROVIDENCE HIGH SPEED INTERNET SERVICE
nw tel.ca/media-room/current-press-releases/Latest-News/Northwestel-Launching-High-Speed-Internet-in-Fort-Providen ce-2951/

FORT NELSON AIRPORT FREE WIRELESS INTERNET SERVICE

FORT RESOLUTION HIGH SPEED INTERNET SERVICE

HD CHANNELS ADDED IN FORT NELSON

HD CHANNELS ADDED IN WHITEHORSE

HD CHANNELS ADDED IN YELLOWKNIFE

IQA LU IT HIGH SPEED INTERNET INFRASTRUCTURE UPGRADE
nw tel.ca/media-room/current-press-releases/Latest-News/Northwestel-Upgrades-High-Speed-Internet-in-Iqaluit-3479/

KUGLUKTUK CELLULAR SERVICE

LATITUDE WIRELESS CALLING PLANS

LATITUDE WIRELESS COMMUNITY TOUR
nw tel.ca/media-room/current-press-releases/Latest-News/Northwestel-Latitude-Wireless-Cellular-Road-Show-to-Visit-3442/

LATITUDE WIRELESS EXPANDS SERVICE TO LAKE LABERGE & CARMACKS AIRPORT AREA
LATITUDE WIRELESS INTRODUCES BLACKBERRY TOUR

LATITUDE WIRELESS SMARTPHONES
nwtel.ca/media-room/current-press-releases/Latest-News/Next-Generation-Smart-Phones-Arrive-Tomorrow-3378/

MORE DIGITAL TV CHANNELS IN HIGH LEVEL, FORT NELSON, WHITEHORSE & YELLOWKNIFE

MOUNT SIMA SPONSORED BY NORTHWESTEL & LATITUDE WIRELESS

NEW INTERNET PACKAGES — FASTER SPEEDS & MORE VALUE

NORTHWESTEL COR™ SAFETY CERTIFICATION
nwtel.ca/media-room/current-press-releases/Latest-News/Northwestel-Received-COR-Safety-Certification-3197/

NORTHWESTEL FESTIVAL OF TREES FUNDRAISING IN YUKON

NWT ART EXHIBIT

NUNAVUT ART EXHIBIT

OLYMPIC TORCH CELEBRATIONS IN WHITEHORSE

OLYMPIC TORCH CELEBRATIONS IN YELLOWKNIFE

PUBLIC PAY PHONE RATE INCREASE
nwtel.ca/media-room/current-press-releases/Latest-News/Pay-Phone-Rates-to-Change-After-25-Years-3155/

RESERVATIONLESS AUDIO CONFERENCING

SERVICE RESTORED AFTER DAWSON CREEK CABLE CUT
nwtel.ca/media-room/current-press-releases/Latest-News/Media-Advisory-Dawson-Creek-Cable-Cut-Service-Restored-2497/
DIRECTORS

NORTHWESTEL BOARD OF DIRECTORS (FROM L TO R): Louise Vertes, Yellowknife, NT | Rob Hunt, Calgary, AB | Helen K. Klengenberg, Iqaluit, NU | Terry Mosey, Chairman of the Board, Oakville, ON | Mary Anne Elliott, Mississauga, ON (resigned in May, 2009) | Piers McDonald, Whitehorse, YT | Frank Hansen, Inuvik, NT | Richard I. Hardy, Atlin, BC

Missing from the group photo: Andrew Smith, Toronto, ON | Colette Nemni, Mississauga, ON.
OFFICERS

NORTHWESTEL BOARD OF DIRECTORS (FROM L TO R): Jason Bilsky, Chief Financial Officer/ Vice President, Corporate Services Whitehorse, YT
Terry Mosey, Chairman of the Board, Oakville, ON | Paul Flaherty, President and CEO, Whitehorse, YT
Curtis Shaw, Vice President, Consumer and Small Business, Yellowknife, NT | Leslie McRae, Corporate Secretary to the Board Whitehorse, YT
Mark Walker, Vice President, Business Solutions, Yellowknife, NT

Missing from the group photo: Don Pumphrey, Vice President, Information and Technology Management, Whitehorse, YT
Barb Szabo, Vice President, Customer Experience, Yellowknife, NT