

May 25, 2018

**TARIFF UPDATE**

**Northwestel Inc. Tariff Notice 1015 / 1015A**  
**Try-it-and Save Promotion**

**NOTE: Effective date – May 15, 2018**

This tariff application was submitted to introduce General Tariff CRTC 3001, Programs and Promotions, Item 1734A Try-it-and-Save Promotion for Residential and small Business Internet customers.

The CRTC has approved this tariff on a **final** basis in Telecom Order CRTC 2018-180.

<b>Tariff</b>	<b>Description</b>
CRTC 3001	4 <sup>th</sup> Revised Page 270
CRTC 3001	25 <sup>th</sup> Revised Page 8
CRTC 3001	27 <sup>th</sup> Revised Page 14

**GENERAL TARIFF**  
**PROGRAMS AND PROMOTIONS**

**Item**  
**1734 ADDITIONAL INDIVIDUAL LINE PROMOTION**

**1. Description**

During the promotional period, the non-recurring charges rates application schedule specified in Northwestel Tariff CRTC 3001, Item 302B(I) will not apply to current Individual Line Service subscribers who request the installation of an additional Residential or Business Individual Line Service.

**2. Promotional Period**

The promotional period is from 01 November 2005 to 31 December 2005, inclusive.

**3. Terms and Conditions**

- a) Promotion applies only to customers within Base Rate Areas where sufficient and suitable facilities exist.
- b) Qualifying customers requesting an additional line under this promotion may not disconnect the additional line provisioned under this promotion or any other line existing at the time of the request for a minimum of 90 days from commencement of service of the additional line.
- c) Customers who fail to comply with the condition (b) noted above will be subject to the charges initially waived under the description of this promotion (i.e., non-recurring charges rates application schedule specified in Northwestel Tariff CRTC 3001, Item 302B(I)).
- d) All additional Lines provisioned under this promotion are subject to rates and conditions specified in Northwestel Tariff CRTC 3001, Items 201 – 209.

**Item**  
**1734A TRY-IT-AND-SAVE PROMOTION**

(N)

**1. Description**

Qualifying customers who have an existing residential or business Internet services under Item 1735 Terrestrial Cable and ADSL Internet services or Item 1737 Mackenzie Valley Terrestrial Cable and ADSL Internet Services will have the opportunity to upgrade their Internet package to the higher speed Internet package immediately above the customer's current package at no additional cost for the first month. Customers will pay the monthly rate of their current lower speed tier package for the first month that they try the new higher speed Internet package. During the promotional period, the non-recurring order processing charge specified in Northwestel Tariff CRTC 3001, Item 302 will not apply for the upgrade or if the customer chooses to retain the current lower speed tier at, or before, the end of the first month.

**2. Promotional Period**

The period in which the promotion can be offered (enrollment period) is from 15 May 2018 to 14 April 2019 offered at the discretion of the Company.

The benefit period will be for one month.

**3. Terms and Conditions**

- a) This promotion pricing will only be available for one month.
- b) This promotion will not apply on contracted (longer than one-month term) term rates.
- c) Order processing will be the only non-recurring charge to be waived as part of this promotion.

For explanation of symbols see Page 1

Issued: 16 April 2018

Interim approval in Telecom Order CRTC 2018-136, 26 April 2018

Final approval in Telecom Order CRTC 2018-180, 23 May 2018

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