

July 27, 2017

TARIFF UPDATE

Northwestel Inc. Tariff Notice 995
Cable Internet Upgrades

NOTE: Effective date – July 19, 2017

This tariff application was submitted to revise to revise General Tariff CRTC 3001 Item 1735, Terrestrial ADSL and Cable Internet services and Mackenzie Valley Terrestrial Cable and ADSL Internet Services Item 1737.

Residential Cable Internet 50 service upload speeds is increased from 2 Mbps to 4 Mbps.

Cable Business Internet 50 service download speed is increased from 50 Mbps to 80 Mbps, upload speeds increased from 2 to 6 Mbps and monthly usage cap allowance increased from 250 Gb to 300 Gb. The name is also changed to Business Internet 80.

Corresponding changes are made to the Mackenzie Valley Cable Internet services for Residential Internet 50 MV and Business Internet 50 MV.

The CRTC has approved this tariff on a **final** basis in Telecom Order CRTC 2017-270 on July 27, 2017

Tariff	Description
CRTC 3001	9 th Revised Page 276
CRTC 3001	4 th Revised Page 290

GENERAL TARIFF
TERRESTRIAL INTERNET SERVICES

Item 1735 TERRESTRIAL CABLE and ADSL INTERNET SERVICES

4. Rates (continued)

b. Cable Internet Services – Recurring Charges

Package Name	Price	Download Speed Up to (Mbps)	Upload Speed Up to (Mbps)	Data Usage Allowance (GB)	Additional Data Usage (GB)	Email Accounts Included	* Reserved IP	Status
Residential Services								
Internet 125	\$189.95	125	6	400	\$1.50	5	NA	Available
Internet 100	\$139.95	100	5	300	\$1.50	5	NA	Available
Internet 50	\$110.95	50	4	200	\$2.00	5	NA	Available
Internet 20	\$79.95	20	3	150	\$2.00	5	NA	Available
Internet 10	\$62.95	10	2	80	\$2.00	2	NA	Available
Internet 5	\$41.95	5	1	20	\$2.00	2	NA	Available
Cm Com. Modem	\$89.95	5	0.384	Unlimited	\$5.00	2	NA	Grandfathered
HSI Standard Bundle	\$47.95	5	0.384	20	\$5.00	2	NA	Grandfathered
HSI Performance Bundle	\$63.95	16	0.768	70	\$5.00	5	NA	Grandfathered
HSI Lite Bundle	\$31.95	0.384	0.128	5	\$5.00	2	NA	Grandfathered
Business Services								
Business Internet 150	\$449.95	150	6	500	\$1.50	10	\$19.95	Available
Business Internet 100	\$399.95	100	5	400	\$1.50	8	\$19.95	Available
Business Internet 80	\$309.95	80	6	300	\$2.00	8	\$19.95	Available
Business Internet 40	\$209.95	40	4	200	\$2.00	5	\$19.95	Available
Business Internet 20	\$149.95	20	2	90	\$2.00	5	\$19.95	Available
Business Internet 10	\$79.95	10	1	50	\$2.00	3	\$19.95	Available

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*Reserved IP is an optional service for business service.

Business Services Longer Term Contract Options**		
Package Name	2 year Contract Price (Each Month)	3 year Contract Price (Each Month)
Business Internet 150	\$ 399.95	\$ 349.95

** If a customer on a longer Term contracted service cancels service before the end of the contracted term, a termination charge of one-half of the charges remaining for the unexpired portion of the contract period will be applied. If a customer upgrades Internet service to the same contract length term for an Enterprise Internet service with a higher rate, the Company will waive the early termination fee.

c. Non-Recurring Internet Service charges

- i. Wireless Home Network Kit - Where an existing Internet customer opts for a Northwestel-provided modem with wireless home networking functionality, the Customer is responsible for installation and configuration.
Wireless Home Networking Kit Rate (Business and Residence) \$29.95
- ii. Modem Loss or Damage charge \$99.00
- iii. Reserved IP Address Set-up Charge \$19.95

Other Non-Recurring Charges may be applicable as described in General Tariff 3001 Items 301 to 308.

For explanation of symbols see Page 1

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Interim Approval in Telecom Order CRTC 2017-247, 11 July 2017

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GENERAL TARIFF
TERRESTRIAL INTERNET SERVICES

Item 1737 MACKENZIE VALLEY TERRESTRIAL CABLE and ADSL INTERNET SERVICES

1. General

- a. The following tariff provisions the rates terms and conditions for retail Cable and ADSL Internet services for those communities served off the Mackenzie Valley Fibre Link (MVFL) in the Northwest Territories. These communities include; Fort Simpson, Wrigley, Tulita, Norman Wells, Fort Good Hope and Inuvik. MVFL is a fibre facility owned by the Government of the Northwest Territories.
- b. Definitions, Business and Residential Classification, Classification of Technology, and Conditions that apply to this service are the same as those listed in General Tariff 3001 Terrestrial Cable and ADSL Internet Services, Item 1735. Where any of the terms or conditions listed in Item 1735 is inconsistent with this tariff, the terms and conditions of this tariff will apply.
- c. Service Availability
This tariff applies to communities listed in Item 1737.1.a. Cable Internet services listed below apply only to Norman Wells. Service is subject to the availability of suitable facilities. Not all the service package offerings or infrastructure may be available in all service locations, or communities. Customers should contact Northwestel to determine package availability.

2. Rates

ADSL Package Name	Price	Download Speed Up to (Mbps)	Upload Speed Up to (Mbps)	Data Usage Allowance (GB)	Additional Data Usage (GB)	Email Accounts Included	* Reserved IP
Residence Services							
DSL Internet 15 MV	\$76.95	15	1	200	\$2.50	5	NA
DSL Internet 5 MV	\$56.25	5	0.512	125	\$2.50	5	NA
DSL Internet 2 MV	\$51.95	2.5	0.384	40	\$2.50	5	NA
DSL Internet Lite MV	\$37.76	0.768	0.128	10	\$2.50	2	NA
Business Services							
DSL Business Internet 15 MV	\$269.95	15	1	250	\$2.50	5	\$19.95
DSL Business Internet 5 MV	\$224.95	5	0.768	200	\$2.50	8	\$19.95
DSL Business Internet 2 MV	\$149.95	2	0.384	80	\$2.50	5	\$19.95
DSL Business Internet 1 MV	\$99.95	1.5	0.128	30	\$2.50	3	\$19.95

Cable Package Name	Price	Download Speed Up to (Mbps)	Upload Speed Up to (Mbps)	Data Usage Allowance (GB)	Additional Data Usage (GB)	Email Accounts Included	* Reserved IP
Residential Services							
Internet 50 MV	\$101.95	50	4	200	\$2.00	5	NA
Internet 20 MV	\$76.95	20	3	150	\$2.00	5	NA
Internet 10 MV	\$62.95	10	2	80	\$2.00	2	NA
Internet 5 MV	\$41.95	5	1	20	\$2.00	2	NA
Business Services							
Business Internet 80 MV	\$279.95	80	6	300	\$2.00	8	\$19.95
Business Internet 40 MV	\$189.95	40	4	200	\$2.00	5	\$19.95
Business Internet 20 MV	\$129.95	20	2	90	\$2.00	5	\$19.95
Business Internet 10 MV	\$69.95	10	1	50	\$2.00	3	\$19.95

*Reserved IP is only available to business customers.

For explanation of symbols see Page 1

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