

December 4, 2017

TARIFF UPDATE

Northwestel Inc. Tariff Notice 1002
Withdrawal of Certain Enterprise Internet Services

NOTE: Effective date – December 15, 2017

This tariff application was submitted to propose changes to Northwestel's Enterprise Internet Tariff CRTC 3001 Item 1736, to remove certain outdated Enterprise Internet services that have no customers.

The CRTC has approved this tariff on a **final** basis in Telecom Order CRTC 2017-427 on December 4, 2017

Tariff	Description
CRTC 3001	1 st Revised Page 281
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GENERAL TARIFF
TERRESTRIAL INTERNET SERVICES

Item 1736 TERRESTRIAL ENTERPRISE INTERNET SERVICES

4. Packages and Rates (continued)

b. Public Enterprise Service

i. Service Description

Public Enterprise Service is an asymmetrical high speed Internet service that includes traffic shaping capabilities at the customer’s request. The traffic shaping capabilities limit high bandwidth consuming applications and websites that facilitate streaming video and peer-to-peer applications. The service is designed for businesses that offer Internet access to their customers and the traffic shaping capabilities help to control usage and costs.

ii. Terms and Conditions

- a. The service is offered at monthly rates on a month-to-month basis or for terms of 3 or 5 years.
- b. The monthly rates include a usage allowance.
- c. Public Enterprise Service is only offered where facilities are available in Whitehorse (YT), Fort Smith (NWT), Yellowknife (NWT), and Ft. Nelson (BC).
- d. Public Enterprise Max is only offered where facilities are available in Inuvik (NWT).
- e. Public Enterprise Service may be enhanced at the customer's request to include traffic shaping that will shape peer-to-peer traffic, and limit video and large file transfer protocols up to a speed of 128 kbps.

iii. Rates

- a. Available in Whitehorse, Yellowknife, Fort Smith and Fort Nelson

Transmission Speed		Package	Monthly Usage Allowance	Monthly Rate			Additional Usage Rate (per GB)	Installation Charge
Download	Upload			Month to Month	3-year Contract	5-year Contract		
30 Mbps	1.5 Mbps	Public Enterprise	350 GB	\$899	\$810	\$765	\$5.00	\$199
50 Mbps	2.0 Mbps	Public Enterprise Extreme	750 GB	\$1,599	\$1,439	\$1,367	\$3.00	

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For explanation of symbols see Page 1

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For explanation of symbols see Page 1

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4. Packages and Rates

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d. Enterprise Performance Service

i. Service Description

Enterprise Performance Service is a symmetrical high speed Internet service offered at transmission speeds ranging from 2 Mbps to 100 Mbps. Each speed tier includes a monthly usage allowance and a reserved IP address.

ii. Terms and Conditions

- a. A list of communities where the Service is offered, separated into Regions A, B or C, is provided in the Service Location Table, which follows at the end of this Item.
- b. The service is offered in Region A communities at monthly rates on a month-to-month basis or for a term of 1, 3 or 5 years. An Unlimited Usage option is available in Region A communities.
- c. The service is offered in Regions B and C communities at monthly rates on a month-to-month basis or for a term of 1 or 3 years.
- d. The actual availability of a speed tier in a community is contingent on the availability of appropriate Facilities in the community.
- e. The installation charge includes the cost of providing up to 400 metres of fibre from the Company’s fibre access point to the customer’s premises. Charges for additional fibre apply based on time and materials.
- f. The monthly rates include a usage allowance. The speed tiers up to 9 Mbps in Region A communities include unlimited internet usage; speed tiers from 10Mbps and above offer both unlimited and defined usage allowance options. (M1)
- g. Customers in Regions B and C may add or remove Usage Blocks at any time, subject to a one- month minimum commitment for each Usage Block added. Charges for additional usage block(s) will appear on the next available invoice.
- h. Grandfathered Services offered in Region A are no longer available to new customers.

iii. Service Location Table

(M2)

Region A			
Fort Nelson, BC	Hay River, NWT	Whitehorse, YT	Yellowknife, NWT
Region B			
Carcross, YT	Fort Smith, NWT	Muskwa (Fort Nelson area), BC	
Region C			
Dease Lake, BC	Fort Simpson, NWT	Inuvik, NWT	

M1- Terms and Conditions continuation moved from 2nd revised page 284

M2 – Service Location Table moved from 2nd revised page 284

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d. Enterprise Performance Service

iv. Rates

a. Region A

Symmetrical Transmission Speed	Monthly Usage Allowance	Monthly Rate				Additional Usage Rate (per GB)	Installation Charge
		Month to Month	1-year Contract	3-year Contract	5-year Contract		
2 Mbps	Unlimited	\$720	\$600	\$500	\$435	Not Appl.	\$2,640
3 Mbps	Unlimited	\$1,026	\$855	\$684	\$599	Not Appl.	
4 Mbps	Unlimited	\$1,428	\$1,190	\$952	\$833	Not Appl.	
5 Mbps	Unlimited	\$2,100	\$1,750	\$1,400	\$1,225	Not Appl.	
6 Mbps	Unlimited	\$2,598	\$2,165	\$1,732	\$1,516	Not Appl.	
7 Mbps	Unlimited	\$3,456	\$2,880	\$2,304	\$2,016	Not Appl.	
10 Mbps	600 GB	\$3,360	\$2,800	\$2,380	\$2,100	\$2.50	
	Unlimited	\$5,790	\$4,825	\$4,100	\$3,619	Not Appl.	
20 Mbps	1,700 GB	\$6,600	\$5,500	\$4,675	\$4,125	\$2.50	
	Unlimited	\$8,880	\$7,400	\$6,300	\$5,550	Not Appl.	
100 Mbps	648 GB	\$3,600	\$3,000	\$2,550	\$2,250	2.50/GB	
	1,620 GB	\$6,240	\$5,200	\$4,420	\$3,900		
	Unlimited	\$38,400	\$32,000	\$27,200	\$24,000	Not Appl.	
100 Mbps	1000 GB	\$2,300.00	\$1,840.00	\$1,610.00	\$1,380.00	\$2.00/GB	\$2,640
	1500 GB	\$2,875.00	\$2,300.00	\$2,012.50	\$1,725.00		
	2000 GB	\$3,593.75	\$2,875.00	\$2,515.63	\$2,156.25		
120 Mbps	1000 GB	\$2,645.00	\$2,116.00	\$1,851.50	\$1,587.00		
	1500 GB	\$3,306.25	\$2,645.00	\$2,314.38	\$1,983.75		
150 Mbps	2000 GB	\$4,132.81	\$3,306.25	\$2,892.97	\$2,479.69		
	1000 GB	\$3,105.00	\$2,484.00	\$2,173.50	\$1,863.00		
	1500 GB	\$3,881.25	\$3,105.00	\$2,716.88	\$2,328.75		
	2000 GB	\$4,851.56	\$3,881.25	\$3,396.09	\$2,910.94		

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(M1) – CRTC 3001, Item 1736.4.d.ii, Enterprise Performance Terms and Condition continuation moved to 2nd Revised Page 283

(M2) - CRTC 3001, Item 1736.4.d.iii, Enterprise Performance Service Location Table moved to 2nd Revised Page 283

(M3) - CRTC 3001, Item 1736.4.d.iv.a, Enterprise Performance Service Rates, Region A – 100, 120, 150 Mbps moved from 2nd Revised Page 285

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d. Enterprise Performance Service

iv. Rates (continued)

b. Grandfathered Services in Region A

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Bandwidth		Monthly Usage Allowance	Pricing - Monthly - Region A			Additional Usage Rate (per GB)
Down	Up		Month to Month	1-Year	3-Year	
5 Mbps	5 Mbps	150 GB	\$1,859.00	\$1,487.20	\$1,189.76	\$5.00
Additional Usage Block for 50GB is \$225 (At \$4.5 per GB)						
Additional Usage Block for 100GB is \$400 (At \$4.0 per GB)						

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V denotes grandfathered services

(M) - CRTC 3001, Item 1736.4.d.iv.a, Enterprise Performance Service Rates, Region A – 100,120, 150 Mbps moved to 2nd Revised Page 284

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4. Packages and Rates (continued)

e. Hospitality Enterprise Service

i. Service Description

Hospitality Enterprise is an asymmetrical high speed Internet service offered to hotel properties. The service provides a download transmission speed of 30Mbps and upload speed of 10Mbps.

ii. Terms and Conditions

- a. The service is offered in Whitehorse, Yellowknife, Fort Nelson, and Hay River.
- b. The service is provided at monthly rates on a month-to-month basis or for a term of 3 or 5 years.
- c. The monthly rates include a usage allowance.
- d. A customer may subscribe to an “Enterprise Lite” version of the Service with half the transmission speeds.
- e. The Service features a usage allowance that increases at 6 month intervals and on specific dates as provided in the usage allowance table provided in this Item.
- f. The installation charge includes the cost of providing up to 400 metres of fibre from the Company’s fibre access point to the customer’s premises. Charges for additional fibre apply based on time and materials.

iii. Rates

- a. Available in Region A

Transmission Speed		Package	Monthly Usage Allowance	Monthly Rate			Additional Usage Rate (per GB)	Installation Charge
Download	Upload			Month to Month	3-year Contract	5-year Contract		
30 Mbps	10 Mbps	Hospitality Enterprise	1050 GB	\$1,800	\$1,400	\$1,200	\$3.00	\$2,640

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- b. Monthly Usage Allowance by Date

Service/Date	04-Feb-14 *	1-May-14	1-Nov-14	1-May-15	1-Nov-15	1-May-16	1-Nov-16	1-May-17	1-Nov-17	1-May-18	1-Nov-18
Hospitality Enterprise	1050 GB	1100 GB	1150 GB	1200 GB	1250 GB	1300 GB	1350 GB	1400 GB	1450 GB	1500 GB	1550 GB

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*Current Usage Allowance as at February 4, 2014

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4. Packages and Rates (continued)

g. Hotel Business Internet Plus Service

i. Service Description

Hotel Business Internet Plus Service is an asymmetrical ADSL Internet service for hotel properties. It is provided at a fixed transmission speed of 5 Mbps download and 768 Kbps upload.

ii. Terms and Conditions

- a. Hotel Business Internet Plus Service is a grandfathered service.
- b. The monthly rate includes an unlimited usage allowance.

iii. Rates

Transmission Speed		Name of Package	Monthly Price
Download	Upload		
5 Mbps	768 Kbps	Hotel Business Internet Plus	\$239.95

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CHECK SHEET

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